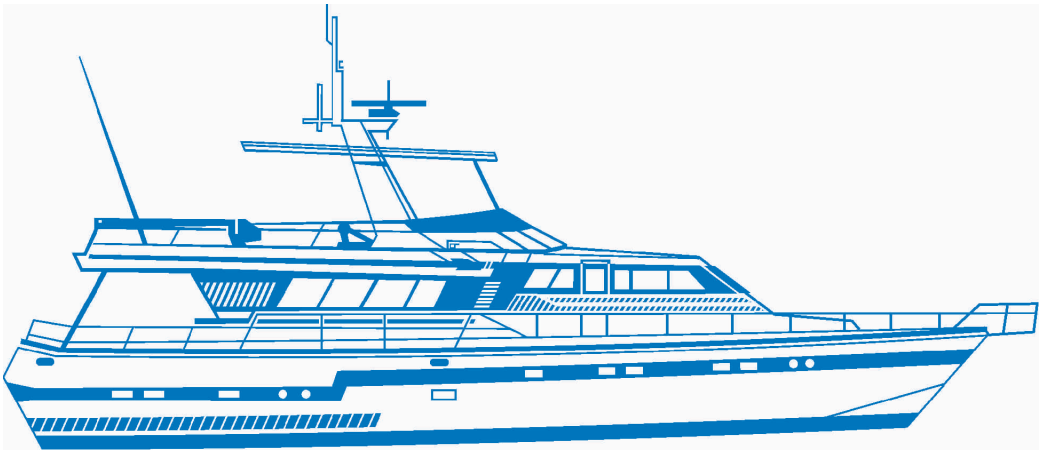

Blue Song

SERVICE MANUAL

2011

BREAKFAST SET

From 8.30am. All components of the night time breakfast set to be laid out, ensure the ashtrays to hand. When set, visit the bakery for the pastries and bread for the day.

BREAKFAST TABLE SET

A simple no fills setting ensuring everything needed is there.

REAR BAR SETTING

From 12 noon. Remove the breakfast, and create the rear bar, from the main bar. Ensure the fridge is full. Dress the table. Be aware of any guests special requirements.

FRONT SUNBATHING SET

From 10am. Note the towels on each bed, sun creams basket, and drinks, glasses and ash tray.

BEDROOMS

Check all bedrooms daily. Ensure fresh water is at bedside. Check toilets are functioning correctly and toilet paper is available.

SUN BATHING COVER

Cover on at sun down, or when weather changing.

LUNCH / BBQ TABLE SETTING

Set up well in advance, allowing for food preparation. Ensure that everything that is needed is on the table, or easily to hand. Wine, and water, iced up.

FORMAL LUNCH SETTING

Again, well in advance, allowing time for food preparation. Ensure that everything that is needed is on the table, or easily to hand. Consider adding table cloth for evening dining. Wine, and eater, iced up.

DINING TABLE WHEN NOT IN USE

Dress the dining table when not in use. Use the candles off the coffee table, and flowers if they are on board

INTERNAL DINING TABLE WHEN NOT IN USE

Dress using the silver fruit bowl.

FORMAL INDOOR DINING SETTING

Set up well in advance, allowing time for food preparation. Ensure that everything that is needed is on the table, or easily to hand. Consider adding table cloth for evening dining. Wine, and water, iced up.

UPPER SEATING AREA

Note the ashtray, and the towels in basket. Ensure the upper fridge is full and there are glasses in the holder. Ashtray to hand.

CHAMPAGNE BUCKET

Used for arrival and to dress the bar.

TENDER AND JET SKI

Tender made available when at anchor. Check fuel, and start. Jet ski upon request, but please enquire if the guests would like the use of the jet ski.

LOUNGE SETTING

Keep it tidy throughout the day.

FOOD PREPARATION

Present food on branded plates.

NIGHT TIME BREAKFAST SET

All components of the breakfast to be set out in the kitchen (last thing at night) ensure that everything is there. Fill the kettle, leaving you with only boiling the kettle, filling the jugs (1 water, 1 coffee, 1 milk). And presenting the breakfast.

MENU

STARTERS

ROCKET SALAD WITH RED ONION AND PARMESAN SHAVINGS

SEAFOOD COCKTAIL WITH A MARY ROSE SAUCE

CHICKEN CAESAR SALAD

CRISPY DUCK SALAD

SPRING ROLES

SOUP OF THE MOMENT

GOATS CHEESE AND ASPARAGUS TART

MAIN COURSES

SALMON EN CROUTE

CHICKEN PASTA IN A CREAM SAUCE

WHOLE FISH (SALTED OR FRIED)

STEAK AND CHIPS WITH A PEPPERED SAUCE

TEMPURA BATTERED FISH AND CHIPS WITH MINTED MUSHY PEAS

ROAST CHICKEN SERVED WITH SLICED POTATOES

BBQ

A SELECTION OF MEATS AND FISH SERVED WITH FRESH BREADS AND SALADS

LUNCH

A SELECTION OF COLD MEATS, FISH, CHEESES, PATES SERVED WITH CRUSTY BREAD AND RELISH.

SHOPPING IS DONE DAILY SO PLEASE GIVE AS MUCH NOTICE AS YOU CAN AS TO YOUR MENU CHOICE OR IF YOU ARE EATING ASHORE.

DESSERT

A SELECTION OF CAKES AVAILABLE LOCALLY

WELCOME ABOARD

DRINKS / CHAMPAGNE
FINGER FOOD / CANOPIES / COLD MEATS / CHEESES / PATE, ETC

Blue Song

WHAT TO DO IN AN EMERGENCY ON BOARD

FIRE

If you find a fire on board you should sound the alarm by ringing the ships bell (which is found at the rear of the boat) continually for 30 seconds. Only then using the fire extinguishers located in each room begin to fight the fire. The captain will direct you as what to do from hear.

ALARMS

On the continued sound of the ships bell make your way **with your life** jacket calmly to the muster point at the rear of the boat

LIFE JACKETS

Two life jackets are to be found in each wardrobe. **These must not be moved**.

MUSTER POINT

The muster point is a point where all passengers and crew gather on the sound of the ships bell. The muster point is on the rear deck of the boat. A second muster point is at the front of the boat by the anchor winch. The second should only be used if there is a fire on the rear deck.

FIRE FIGHTING EQUIPMENT

Fire extinguishers are located in each room. A fire hose is to be found in the front locker. Please make yourself aware of these.

LIFE RAFTS

Life rafts are located at the sides of the upper deck. The welcome safety briefing will cover instruction on there deployment.

RADIO

Instruction on the use of the ships radio will be given at the welcome safety briefing.

IN AN EMERGENCY THE CAPTAIN AND CREW WILL DIRECT YOU AS TO WHAT TO DO AND WHEN.
FOR EVERYBODY'S SAFETY YOU MUST FOLLOW THERE DIRECTIONS.

Blue Song

BASICS

ALL CREW IN CLEAN UNIFORM FOR ALL ARRIVALS

CHAMPAGNE AND ARRIVAL DRINKS
(REMEMBER FIRST IMPRESSIONS COUNT)

A PLATTER OF FINGER FOOD (COLD MEATS, PATE, CHEESE, FISH ETC.)
PLEASE DO NOT OVER FACE.

DRINKS IN ICE BUCKET GLASSES OUT TO ALLOW YOU TIME TO ATTEND TO ALL GUESTS NEEDS.

GUEST BRIEFING (MADE TO FEEL WELCOME, AND MADE AWARE THAT THE BOAT IS THERE'S FOR THERE STAY)

ALL FRIDGES STOCKED DAILY (AND AS NEEDED THROUGH OUT THE DAY)

BOTTLED WATER IN ALL CABINS (EVERY DAY) IF A GUEST HAS DRANK ALL THE WATER THEN LEAVE 2 BOTTLES THE NEXT DAY)

BASIC HOUSEKEEPING

ALL PAR STOCKS MUST BE BALANCED AT TIME OF ARRIVAL

ALL ACCOUNTS MUST WRITTEN UP THE DAY BEFORE DEPARTURE AND ONLY AMENDMENTS FOR THE LAST NIGHT MADE ON THE DAY OF DEPARTURE.

ALL CREW IN UNIFORM TO BE PRESENT FOR THE DEPARTURE OF ALL GUESTS

RADIOS ON WHEN ON DUTY

ENSURE GUESTS ARE ABLE TO CONTACT ALL MEMBERS OF CREW WHEN THEY ARE ON SHORE.

DRESS ALL AREAS OF THE BOAT USING ALL AVAILABLE

VISIT EACH BEDROOM AT LEAST ONCE A DAY, ENSURING THAT THERE IS WATER AT THE SIDE OF THE BED,

BBQ
PAR STOCK IN FREEZER

20 ENGLISH SAUSAGES

10 CHICKEN LEGS

10 CHICKEN FILLETS

10 STEAKS (GOOD QUALITY)

10 BURGERS (1/4 LB)

10 BURGER BUNS

20 LAMB CHOPS

10 FROZEN CORN ON COB

THIS STOCK IS TO BE KEPT IN THE FREEZER ON THE UPPER DECK AND ONLY USED WHEN IT IS NOT POSSIBLE TO BUY LOCALLY.

ONCE ANY IS USED, IT MUST BE REPLACED AT THE FIRST OPPORTUNITY.

IN ADDITION TO THE ABOVE

A STOCK OF 4 JARS OF LARGE HOT DOGS IS TO BE STORED, AND REPLACED WHEN ANY ARE USED.

10 PART BAKED BREAD STICKS ALSO TO BE STORED

BLUE SONG DAY PARTS

9AM BREAKFAST SET

TABLE LAID.
BREAKFAST BUFFET OUT.
CURTAINS OPEN.
LIGHTS OFF.
REAR MUSIC ON.
TV ON NEWS CHANNEL

12 NOON SET

BREAKFAST CLEARED
DRINKS OF CHOICE OUT
SUN BEDS SET UP AND DRINKS OUT
FRONT MUSIC ON LOW.

1PM CHECK

CHECK ALL BATHROOMS ARE FUNCTIONING, SPARE TOILET ROLES CHANGE TOWELS IF NEEDED. BOTTLED WATER BY EACH BED

6PM NIGHT SET

LIGHTS ON OUTSIDE (INCLUDING UPSTAIRS)
LIGHTS ON IN LOUNGE
CURTAINS DRAWN
MUSIC ON IN LOUNGE
COCKTAIL BAR SET UP WITH DRINKS OF CHOICE

9PM CHECK

SUN BEDS UNDER COVER
ALL GLASSES NOT IN USE AWAY
BREAKFAST TRAY SET UP IN KITCHEN
TABLE POLISHED

Blue Song

BLUE SONG MENU SUGGESTIONS

DINNER MENU

STARTERS

PRAWN COCKTAIL

EGG MAYONNAISE

HOMEMADE SOUP

PALMA HAM AND MELON

ROAST DUCK SALAD

SMOKED SALMON AND DILL SAUCE

MAIN COURSES

SALMON EN CROUT'E

ROAST BEEF

LEG OF LAMB

CHICKEN CESAR SALAD

OVEN ROASTED CHICKEN AND CHIPS

LAMB CUTLETS

STEAK AND CHIPS

FISH AND CHIPS

POACHED FISH

Blue Song